

USNA 1963 55TH REUNION HOTEL FREQUENTLY ASKED QUESTIONS

| Question   | SpringHill Suites – Reunion HQ   | Doubletree  |
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| Basic Information  | <p><b>SpringHill Suites Downtown/Bayfront by Marriott San Diego</b><br/>                     Hotel Address: 900 Bay Front Court, San Diego, CA 92101<br/>                     Phone Numbers: 888-287-9400 or 619-831-0224<br/>                     Web Site:<br/> <a href="http://www.marriott.com/hotels/travel/sandh-springhill-suites-san-diego-downtown-bayfront/">www.marriott.com/hotels/travel/sandh-springhill-suites-san-diego-downtown-bayfront/</a></p> | <p><b>DoubleTree Mission Valley by Hilton Hotel San Diego</b><br/>                     Hotel Address: 7450 Hazard Center Drive, San Diego, CA, 92108<br/>                     Phone Numbers: 619-297-5466<br/>                     Web Site:<br/> <a href="http://doubletree3.hilton.com/en/hotels/california/doubletree-by-hilton-hotel-san-diego-mission-valley-SDGO-DT/index.html">http://doubletree3.hilton.com/en/hotels/california/doubletree-by-hilton-hotel-san-diego-mission-valley-SDGO-DT/index.html</a></p> |
| Hotel Location   | On San Diego Harbor across from the Cruise Ship Terminal, two blocks from the Midway Museum, 2.5 mi from the airport.  | In Mission Valley in the Hazard Center shopping plaza. The hotel is 6 miles from the Midway Museum and 8 mi from the airport.   |
| Number of rooms with guaranteed rates                                    | 100 rooms for the Thursday through Saturday nights, 25 – 27 Oct 2018, of the reunion   | 50 rooms for the Thursday through Saturday nights, 25 – 27 Oct 2018, of the reunion. <b>Note: A three (3) night minimum stay is required at this hotel.</b>   |
| What is the total guaranteed rate per night of the room including taxes? | Our group price is \$266 plus taxes of \$33.37, for a total of \$299.37 per night. This rate applies to rooms with either a king size bed or two queen size beds.  | Our group price is \$179 plus taxes of \$22.91, for a total of \$201.91 per night. This rate applies to rooms with either a king size bed or two queen size beds.   |
| What other hotel fees are there?   | There is a discounted self-parking parking fee at \$30 per car per day.  | There is a discounted overnight self-parking at \$10 per car per night.   |
| Will I need to rent a car if I stay at this hotel?                       | Bus transportation will be provided to all reunion events so renting a car is optional, depending on what else you wish to do.   | Bus transportation will be provided to all reunion events so renting a car is optional, depending on what else you wish to do.  |
| Does breakfast come with the room? If so, what type?                     | Yes, a full breakfast. Complimentary coffee service is available all day.  | No. However, included in the room price are two Pronto Café vouchers worth \$10 each (Starbucks Coffee + Pastry or other items worth \$10) for each day.  |
| Room Amenities   | Includes a refrigerator, microwave and coffee maker.   | Includes a coffee maker in the room. Refrigerator and microwave may be rented for \$10 each per day.  |

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| Wi-Fi Available?  | Yes. Wi-Fi is complimentary.   | Yes. Wi-Fi is complimentary.  |
| What other hotel amenities should we know about?        | The hotel has a 24 hours Business Center plus free USA Today and Wall Street Journal newspapers. There is a Fitness Center, an outdoor pool, and the scenic outdoor Bay Front Terrace featuring panoramic views.   | The hotel provides a 24-hour business center, a fitness center, two heated pools, a coffee shop, a restaurant, and a lighted tennis court.  |
| Are there handicapped rooms? If so, what type?          | Yes, there are a total of 14 rooms for handicapped guests. All these rooms have standard handicap features such as support handrails on both sides of toilets. All 14 rooms have “roll in” showers to accommodate wheelchairs.   | Yes, there are a total of 10 rooms for handicapped guests. All these rooms have standard handicap features such as support handrails on both sides of toilets. Two of the rooms have roll-in showers, 8 have special handicapped style bath tubs.   |
| Will there be a hospitality room at this hotel?         | Yes.   | Yes.  |
| Does the hotel operate an airport shuttle?              | No.  | No.   |
| Does the hotel operate a shuttle to any local venues?   | No. The San Diego Metropolitan Transit System (MTS) Trolley Santa Fe station is two blocks away, offering trolley service to many local venues. The Old Town Trolley, a commercial hop-on, hop-off tourist bus, has a stop next to the hotel.  | No. The San Diego Metropolitan Transit System (MTS) Trolley Hazard Center station is about 100 yards from the hotel front door, offering trolley service to many local venues including the downtown reunion hotel and the Midway Museum.   |
| Are there convenience stores, cafes close by the hotel? | Yes. “The Market”, a lobby shop open 24/7, features sandwiches, salads and beverages plus craft beers and wine. The Beach Hut Deli and patio restaurant located in the front of the hotel on Harbor Drive features hot and cold sandwiches and salads. Hazelwood’s Deli and Café, the Claim Jumper restaurant and Ruth’s Chris Steakhouse are three restaurants located a few doors north of the hotel on the same side of the street. | The Pronto Café in the lobby sells coffee and pastries. In addition, the hotel has a full service restaurant. The adjacent Hazard Center mall includes BJs Pizza, Intermezzo Coffee Shop, Joe’s Crab Shack, Smashburger, Starbucks, Whichwich Sandwiches, Wood Ranch Bar & Grill, and Yogurtland. |

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| <p>Are there upgraded rooms available? If so, what is their cost?</p>                        | <p>Yes, there are 20 upgraded SpringHill suites that are rooms overlooking the bay. These rooms will cost more than our guaranteed rate. This hotel also features a Residence Inn as two of Marriott's hotel brands are under one roof. The Inn's rooms are larger, contain kitchens and designed as mini studio apartments. If you are interested in an upgrade in either SpringHill Suites or the Residence Inn, please ask the reservationist if upgrades are available. Note: these rooms are not covered by our guaranteed room rate.</p> | <p>Yes, Doubletree has a total of 6 executive style or apartment style suites. They cost approximately \$300 per night. Note: these rooms are not covered by our guaranteed room rate.</p>  |
| <p>When can I make a room reservation?</p>   | <p><b>November 1, 2017</b> at 9 AM PDST</p>  | <p><b>October 25, 2017</b> at 9 AM PDST</p>   |
| <p>Does the room reservation day/time above depend on whether I come a day or two early?</p> | <p>No. The date above is the same for any reservations that week.</p>  | <p>No. The date above is the same for any reservations that week.</p>   |
| <p>How do I make room reservations at the specified date/time?</p>                           | <p>Phone reservations can be made by calling a special toll-free number <b>800-228-9290</b>. State that you are making a reservation for the "Class of 1963 Naval Academy Reunion at the SpringHill Suites Bayfront, San Diego".<br/><br/><b>Note:</b> Do not call the hotel directly; they are not set up to handle the volume of calls.</p>  | <p>Phone reservations can be made by calling a special toll-free number <b>800-222-8733</b>. State that you are making a reservation as a part of the "Naval Academy Class of 63 Group at the Doubletree Hazard Center San Diego". The reservation operator may ask you for a "group code". If so, tell them the code is "NAC".<br/><br/><b>Note:</b> Do not call the hotel directly; they are not set up to handle the volume of calls.</p>  |
| <p>Does this process change if I decide to come earlier or stay a few days later?</p>        | <p>Yes. The 3 days before (22-24 Oct) and after the reunion (28-30 Oct) are defined as "shoulder nights". <b>The group rate is not guaranteed for those nights.</b> However, the group rate <b>may be available</b> based on room availability <b>depending on when you make your reservation.</b> You must make these reservations <b>by phone</b> using the reservation number above. We encourage you to <b>call early</b> to increase your chances of obtaining these rooms at a guaranteed rate.</p>                                      | <p>Yes. The 3 days before (22-24 Oct) and after the reunion (28-30 Oct) are defined as "shoulder nights". <b>The group rate is not guaranteed for those nights.</b> However, the group rate <b>may be available</b> based on room availability <b>depending on when you make your reservation.</b> You must make these reservations <b>by phone</b> using the reservation number above. We encourage you to <b>call early</b> to increase your chances of obtaining these rooms at a guaranteed rate.</p> |

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| <p>When is the latest I can make a reservation and get the guaranteed rate?</p> | <p>The guaranteed room reservation is available until the rooms are sold out or we reach the cut-off date of Thursday, October 4, 2018.</p>  | <p>The guaranteed room reservation is available until the rooms are sold out or we reach the cut-off date of Tuesday, September 25, 2018.</p>  |
| <p>What is the room cancellation policy?</p>                                    | <p>Marriott’s standard policy states room cancellations must be made at least 72 hours prior to the day you are scheduled to arrive. A small fee may be charged. Please cancel your reservation as soon as you know you will not be attending the reunion, as this will release the room for other classmates.</p> | <p>The Hilton cancellation policy states room cancellations must be made at least 48 hours prior to the day you are scheduled to arrive. Please cancel your reservation as soon as you know you will not be attending the reunion, as this will release the room for other classmates.</p> |